

# California healthcare worker retention bonus errors

We have heard from many members who have noticed errors around their CA State Healthcare Worker Retention Bonus. Stewards received this information below from Providence for how to report an error. **The deadline to report errors to Providence is 6/16/23:**

1. Go to this link (you must be on the Providence network to use it) or point your phone camera to the QR code:  
<http://nuhw.org/providence-retention-bonus-error>
2. After checking your eligibility, there is a link at the bottom of the page where you can report an error. It looks like this:



**Am I eligible for the CA Worker Retention Bonus?**

1 Enter Person ID (Employee ID) here:  
(double-click inside the YELLOW box)

2

3 IMPORTANT: PRESS "ENTER"  
KEY AFTER ENTERING  
PERSON ID (Employee ID)

4

Am I eligible? Yes, [redacted] is eligible for the CA Worker Retention Bonus

- A. Any caregiver who would like to verify if they meet the State's eligibility requirements, can do so by [clicking this link](#) and providing a Person ID (Employee ID) to receive a "yes" or "no" answer. If a caregiver receives a "no" and believes that this result is not correct, they can follow the instructions to request a review of their status. Requests for status review must be submitted no later than June 16, 2023.

Your name has been submitted to the California Department of Health Care Services to receive a

If you would like further review, please go to:  
[California Worker Retention Payment Eligibility Review Request](#)

3. Make sure to click on the link on the page that says 'California Worker Retention Payment Eligibility Review Request
4. A screen will come up asking if you have verified your eligibility. **Select Yes**

How do I know if I received the correct amount?

- \$750 for employees who worked 100+ hours from July-October 2022 (part-time)
- \$1000 for employees who worked 400+ hours from July-October 2022 (full-time)
- up to \$1500 for employees who got a qualifying bonus from Providence last year (extra shifts, hiring bonus, etc.)

# Errores en el bono de retención de los trabajadores de la salud

Hemos escuchado de muchos miembros que han notado errores en su bono de retención de trabajadores de atención médica del estado de California. Providence dio la siguiente información a los delegados sobre cómo informar sobre un error. **La fecha límite para reportar errores a Providence es el 16 de junio de 2023:**

1. Ve a la siguiente dirección (debes estar en la red de Providence para usarla) o apunta la cámara de tu teléfono a este código QR:  
<http://nuhw.org/providence-retention-bonus-error>
2. Después de verificar su elegibilidad, hay un enlace en la parte inferior de la página donde puede informar un error. Se parece a esto:



Am I eligible for the CA Worker Retention Bonus?

1 Enter Person ID (Employee ID) here:  
(double-click inside the YELLOW box)

2

3 IMPORTANT: PRESS "ENTER"  
KEY AFTER ENTERING  
PERSON ID (Employee ID)

4

Am I eligible? Yes, [redacted] is eligible for the CA Worker Retention Bonus

- A. Any caregiver who would like to verify if they meet the State's eligibility requirements, can do so by [clicking this link](#) and providing a Person ID (Employee ID) to receive a "yes" or "no" answer. If a caregiver receives a "no" and believes that this result is not correct, they can follow the instructions to request a review of their status. Requests for status review must be submitted no later than June 16, 2023.

Your name has been submitted to the California Department of Health Care Services to receive a

If you would like further review, please go to:

[California Worker Retention Payment Eligibility Review Request](#)

3. Asegúrate de hacer clic en el enlace de la página que dice 'California Worker Retention Payment Eligibility Review Request'
4. Aparecerá una pantalla preguntándote si has verificado tu elegibilidad. **Selecciona "Yes"**

¿Cómo sé si recibí la cantidad correcta?

- \$750 para empleados que trabajaron 100+ horas entre Julio-Octubre de 2022 (medio tiempo)
- \$1000 para empleados que trabajaron 400+ horas entre Julio-Octubre de 2022 (tiempo completo)
- hasta \$1500 para empleados que recibieron un bono calificado de Providence el año pasado (por turnos adicionales, bono por contratación, etc.)