



SENATE CALIFORNIA LEGISLATURE

STATE CAPITOL
SACRAMENTO, CALIFORNIA
95814

December 12, 2024

Greg Adams
Chair and Chief Executive Officer
Kaiser Permanente
One Kaiser Plaza, 22nd Floor
Oakland, CA 94612

Dear Mr. Adams,

Since my last letter, dated October 31, 2024, it has come to my attention that over the course of the current strike by the National Union of Healthcare Workers (NUHW), large numbers of behavioral health appointments are being cancelled across Kaiser's Southern California region, and that these reductions in vital services are having adverse impacts on Kaiser patients.

The 2023 California Department of Managed Health Care (DMHC) settlement agreement with Kaiser to address serious deficiencies in its delivery of behavioral health services was intended to ensure that all of Kaiser's California enrollees would maintain full access to the behavioral health services they are entitled to under California law, including in the event of a strike.

I have seen the strike contingency plan that Kaiser submitted to DMHC, and I am greatly concerned that the plan does not provide sufficient detail regarding Kaiser's arrangements to prevent widespread appointment cancellations without timely and appropriate replacement services. I have learned that patient appointments are indeed being cancelled at an alarming rate, and that these cancellations are leading to sometimes indefinite delays, or worse, denials of care.

Given this context, my undersigned colleagues and I urge you to resume good faith negotiations with NUHW as soon as possible, and to agree to the union's reasonable contract proposals in order to ensure the delivery of timely and appropriate behavioral health services to your patients.

If our offices can be of any assistance or answer any questions, please do not hesitate to contact us.

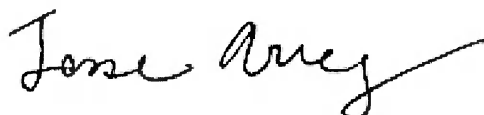
Warmest Regards,



MIKE McGUIRE
Senate President pro Tempore



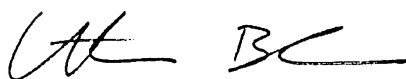
BOB ARCHULETA
State Senator, District 24



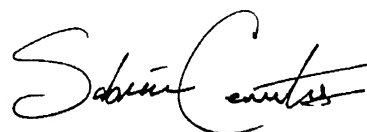
JESSE ARREGUÍN
State Senator, District 7



JOSH BECKER
State Senator, District 12



CATHERINE BLAKESPEAR
State Senator, District 38



SABRINA CERVANTES
State Senator, District 31



DAVE CORTESE
State Senator, District 15



MARIA ELENA DURAZO
State Senator, District 26



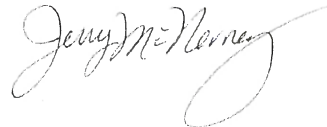
LENA GONZALEZ
State Senator, District 33



MELISSA HURTADO
State Senator, District 16



JOHN LAIRD
State Senator, District 17



JERRY McNERNEY
State Senator, District 5



CAROLINE MENJIVAR
State Senator, District 20



STEVE PADILLA
State Senator, District 18



SASHA RENÉE PÉREZ
State Senator, District 25



ELOISE GÓMEZ REYES
State Senator, District 29



LAURA RICHARDSON
State Senator, District 35



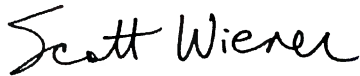
LOLA SMALLWOOD-CUEVAS
State Senator, District 28



THOMAS UMBERG
State Senator, District 34



AISHA WAHAB
State Senator, District 10



SCOTT WIENER
State Senator, District 11