



The National Union of Healthcare Workers presents

HEALTHCARE REFORM AS PATIENT ADVOCACY

a free Continuing Education Course for NUHW members

Now Available Online -- Information at www.nuwh.org/ce

Two (2) Credits/Contact Hours (CPTA .2 CEUs). Free for NUHW members.

Target Audience:

- Anesthesia Technologist, Certified
- Audiologist, Speech Pathologist, Licensed
- Certified Alcohol and Drug Counselor
- Certified Nursing Assistant (CNA)
- EKG/ECG Technician/Technologist, Certified
- Licensed Vocational Nurse (LVN)
- LMFT, LCSW, LPCC, Licensed.
- Medical Assistant, Certified
- MRI Technologist, Certified
- Nuclear Medicine Technologist, Certified
- Occupational Therapist, Licensed
- Pharmacist, Licensed
- Physical Therapist, Licensed
- Psychiatric Technician, Licensed
- Psychologist
- Radiological Technologist, Certified
- Registered Dietitian Nutritionist (RDN) and (NDTR)
- Registered Nurse, Licensed
- Registered Respiratory Therapist (RRT) or Certified Respiratory Therapist (CRT)
- Respiratory Care Practitioner (RCP), Licensed



Course Content and Instructional Methods: Social factors, including the system of health care coverage, can dramatically affect patient outcomes. Understanding the impact that social structures have on their patients and clients can help health care workers mitigate some of the negative effects. By participating in activities aimed at changing the relevant social structures, health care workers can improve patient and client outcomes. (Lecture, Group Discussion)

Instructors

- Elizabeth White, LCSW, is an expert in health care systems and their impact on health care quality. She has taught health care workers across the country how to most effectively advocate for their patients the contemporary context. She has served as a clinical social worker for 25 years, most recently at Kaiser Permanente.
- Marilyn Albert, who has a BA in nursing, spent more than 30 years doing bedside care and nurse education before joining the staff of two labor unions. She has spent the last six years as the Community Liaison for NUHW, where her focus has been on health care reform on the state and national level.

As a result of taking this course, participants will be able to (Course Objectives):

- Describe two key features of the health care worker's role as patient advocate.
- List two social factors that influence health outcomes in the United States.
- Describe how healthcare is funded in the United States.
- Identify two ways that health care funding contributes to unequal patient outcomes under the current healthcare system.
- List two steps that can improve healthcare outcomes by expanding access to health care.

Course Schedule:

1. Patient Advocacy (12:30 - 1:00)
 - What is patient advocacy?
 - Define.
 - Seven common problems that often go unaddressed without advocacy
 - Healthcare worker's role in patient advocacy
 - How is advocacy embedded in the state regulatory structure?
 - Barriers to advocacy
2. Economics of Healthcare (1:00 - 1:45)
 - The funding structure of the US healthcare system
 - The goal of improving outcomes
 - Inequities in the current system
 - Confronting the inequities
 - Need alternatives
3. BREAK (1:45 - 2) (No Credit)
4. Health Care Reform (2 - 2:45)
 - Features of a Single Payer Health System
 - Opposition to Single Payer
 - How Single Payer Generates Savings
 - Funding Single Payer
 - Impact on Health Workers
 - Impact on Health Outcomes

Certificates of Completion will be awarded immediately after the class. This live activity has no commercial support. The instructors and the program have no conflicts of interest.

Approvals: Approved by CCAPP-EI, Provider Number 4C-18-301-0702 for 2 CEH'S. NUHW is approved by the California Psychological Association to provide continuing professional education for psychologists. NUHW maintains responsibility for this program and its content. Provider approved by CAMFT, Approval Number 143091. Course meets the qualifications for 2 hours of continuing education credit for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Sciences. NUHW is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LMFTs, LCSWs, LPCCs, and/or LEPs. NUHW maintains responsibility for this program/course and its content. Provider approved by the California Board of Registered Nursing, Provider Number 16983, for 2 contact hours. Provider approved by Department of Public Health to provide continuing education for CNAs. Course meets the qualifications for 2 hours of continuing professional development credit for Speech-Language Pathologists and Audiologists as required by the California Speech-Language Pathology and Audiology and Hearing Aid Dispensers Board (Provider Number PDP 403.) Approved by the ASRT for Category A continuing education credit. CPTA Basic Level of Instruction. Approved by Commission on Dietetic Registration for Registered Dietitian Nutritionists (RDN) and (NDTR).

Refund Policy: Continuing education activities are provided free of charge to NUHW members. Notice of cancellation is appreciated but not required. For those who do pay for the course, the following refund/cancellation policy applies. For live activities, registered participants who cancel more than 14 days in advance of the event will receive a full refund in 3-5 business days. No other refunds will be given. Requests for refunds must be made via email to ceadministrator@nuhw.org. For online courses, no refunds will be given. Online courses must be completed within one year of the original purchase date. After one year, access to the course may be removed and no refund will be given. If NUHW cancels an activity, registrants will be contacted by email and a full refund of any fees paid will be offered.

ADA Statement: Facilities and programs are accessible to persons with disabilities. If you have a special need and plan to attend the workshop, please contact Suzanne Wilson at ceadministrator@nuhw.org with as much advance notice as is possible. Grievance Policy: Any complaints can be addressed to ceadministrator@nuhw.org. The Continuing Education Program grievance policies and procedures will be made available upon request.