

December 9, 2024

Greg Adams Chair and Chief Executive Officer Kaiser Permanente One Kaiser Plaza, 22nd Floor Oakland, CA 94612

Dear Mr. Adams:

Since my last letter, dated October 31, 2024, it has come to my attention that over the course of the current strike by the National Union of Healthcare Workers (NUHW), large numbers of behavioral health appointments are being cancelled across Kaiser's Southern California region, and that these reductions in vital services are having adverse impacts on Kaiser patients.

The 2023 California Department of Managed Health Care (DMHC) settlement agreement with Kaiser to address serious deficiencies in its delivery of behavioral health services was intended to ensure that all of Kaiser's California enrollees would maintain full access to the behavioral health services they are entitled to under California law, including in the event of a strike.

I have seen the strike contingency plan that Kaiser submitted to DMHC, and I am greatly concerned that the plan does not provide sufficient detail regarding Kaiser's arrangements to prevent widespread appointment cancellations without timely and appropriate replacement services. I have learned that patient appointments are indeed being cancelled at an alarming rate, and that these cancellations are leading to sometimes indefinite delays, or worse, denials of care.

Given this context, my undersigned colleagues and I urge you to resume good faith negotiations with NUHW as soon as possible, and to agree to the union's reasonable contract proposals in order to ensure the delivery of timely and appropriate behavioral health services to your patients.

Sincerely,

ROBERT RIVAS

Speaker of the Assembly



Dawn Addis California Assemblymember Lecuia In Aguiar luir

Cecilia M. Aguiar-Curry California Assemblymember

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David A. Alvarez California Assemblymember Dr. Jasmeet Bains California Assemblymember

Steve Benns

Steve Bennett California Assemblymember Tasha Boerner
California Assemblymember

Mial T. Bonton

Mia Bonta California Assemblymember Isaac Bryan California Assemblymember

Jessica M Caloga

Jessica Caloza California Assemblymember Lisa Calderon

Lisa Calderon California Assemblymember



Juan Carrillo California Assemblymember



Damon Connolly
California Assemblymember



Sade Elhawary California Assemblymember



Mike Fong California Assemblymember



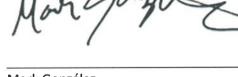
Jesse Gabriel California Assemblymember



Robert Garcia California Assemblymember



Mike A. Gipson California Assemblymember



Mark González California Assemblymember



Matt Haney California Assemblymember



John Harabedian California Assemblymember

Ley Hard

Gregg Hart California Assemblymember



Jacqui Irwin California Assemblymember

Dr. Corey Jackson California Assemblymember



Ash Kalra California Assemblymember

Ma

Alex Lee California Assemblymember



Josh Lowenthal
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Tina McKinnor California Assemblymember



Al Muratsuchi California Assemblymember

Elyth Bo

Liz Ortega California Assemblymember



Dr. Darshana Patel California Assemblymember

Dail Pelleum

Gail Pellerin California Assemblymember C Retrie Holis

Cottie Petrie-Norris California Assemblymember

Rhodesia Rom Som

Rhodesia Ransom California Assemblymember Pilar Schiavo

California Assemblymember

Pil Sui

Lashan Ray - Collins

LaShae-Sharp-Collins California Assemblymember Catherine Stefani

California Assemblymember

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Avelino Valencia California Assemblymember Christopher M. Ward California Assemblymember

Rick Chavez Zbur California Assemblymember Sabrina Cervantes California State Senator