



September 1, 2022

Sent via email

Michael Carter, Interim CEO
Fountain Valley Regional Medical Center
17100 Euclid Street
Fountain Valley, CA 92708

Dear Michael,

This is official notice to you that between June 14 - August 30, 2022, we have filed 107 complaints with the Orange County Department of Public Health due to Fountain Valley's consistent violation of Title 22, Section 70217, "Nursing Service Staff."

Fountain Valley Regional Medical Center has failed to staff our units appropriately per the law, which states, "licensed nurse-to-patient ratios represent the maximum number of patients that shall be assigned to one licensed nurse at any one time." The units are listed below. RNs reported that on these shifts there was no break nurse and therefore missed all breaks, the charge nurse had to take patients and typically there was zero or one CNA assigned to the unit. This means that in addition to having extra patients, there was no support to help with total care patients and no one to help if an issue came up.

Below you will find the specific units and dates that RNs reported being out of ratio and which were filed with the Orange County Department of Public Health. We are also attaching a powerpoint which further explains the dire situation of understaffing and under-resourcing of FVRMC.

We have proposed to include Title 22 in our contract and up to this point the administration has refused to agree to our proposal. This is baffling given that it's the law. We demand that FVRMC stop understaffing our hospital, violating Title 22 and that the administration agree to our proposal. Our patients and our community deserve better.

Sincerely,

NUHW RN/Professional Bargaining Team

Lori Stricklin, Labor & Delivery

Lacey Vasquez, DOU

JC Bautista, DOU

Anh Nguyen, DOU

John Wu, DOU

Rawnaq Farhana, DOU

Revelyn Repaje, DOU

Kelly Boeke, Emergency Room

Erika Moreno, Emergency Room

Banessa Romo, Emergency Room

Frank Juan, Emergency Room

Anne Gelvezon, ICU



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Aubrey Leigh Real, ICU

Thuy Tran, ICU

Norma Gatica, ICU

Anh Thu Pham, ICU

Juliann Kolbe, ICU

Sue Tan, In-house Transport

Priti Gandhi, Cath Lab Holding

Ronald David, Lab – IR

Kristi Nguyen, Laboratory

Ann Pham, Laboratory

Asmita Bhakta, Laboratory

Phuong Nguyen, Laboratory – Clinical

Cindy Chau, Laboratory

Johana Rivera, 2 East

Makenna Musson, 2 East

Kimmie Nip, 2 East

Kevin Pham, 2 East

Mida Apodaca, 3 East

Laura Elicker, 3 East

Kelly Wennenkamp, 3 East

Ibrahima Diallo, 3 East

Patricia Osuna Guerena, 3 East

Olivia Jewish, 4 East

Natalya Rigot, 4 East

Fran Verna, 4 East

Audrey Vu, 4 East

Martie Tapley, NICU

Mary Strachan, NICU

Lisette Pedroncelli, NICU

Sharon Johnson, OB

Lynn Navarra, OB

Julie Hayward, OB

Nila Dempsey, OB

Tori Tran, OB

Arlene Wofford, OB

Errol Canivel, Occupational Therapy

Dianne Adams, PACU

Sue Tomol, PACU

Kiet On, Same Day Services

Sylvia Garcia, Same Day Services

Lizabeth Church, OR

CG Carithers, OR

Kim Clowes, OR

Nora Nichols, OR

Vickie Ketter, G.I. Lab

Claudine Miranda, PICU

Theresa Phung, Pharmacy

Kent Nguyen, Pharmacy

Kathy Cimato, Pharmacy

Jere Justice, Pharmacy

Lyna Whitcomb, Pharmacy

Kittiya Sanglimsuwan, Pharmacy

Christopher Warren, Physical Therapy

Junior Cachero, Physical Therapy

Cynthia Talmich, Social Services

Jewell Justiniani-Allen, Social Services

Maggie Desierto, Surgical

Maricela Zarate, Surgical

Joanna Stonfer, Surgical

Jennifer Carter, Telemetry

Jennifer Czinder, Telemetry

Holly Cook, Utilization Review



2 East

6/18/2022:

- Night Shift: at least 1 RN out of ratio

8/22/2022

- Night Shift: at least 6 RNs out of ratio

8/28/2022

- Night Shift: at least 2 RNs out of ratio

3 East

6/18/2022:

- Night Shift: at least 3 RNs out of ratio

6/19/2022:

- Day Shift: at least 6 RNs out of ratio
- Night Shift: at least 2 RNs out of ratio

6/25/2022:

- Night Shift: at least 1 RN out of ratio

7/5/2022

- Night Shift: at least 3 RNs out of ratio

7/23/2022

- Day Shift: at least 1 RN out of ratio

8/15/2022

- Day Shift: at least 5 RNs out of ratio

8/20/2022

- Day Shift: at least 4 RNs out of ratio

8/20/2022

- Day Shift: at least 1 RN out of ratio

8/28/2022

- Day Shift: at least 3 RNs out of ratio
- Night Shift: at least 1 RN out of ratio

4 East

6/19/2022

- Night Shift: at least 1 RN out of ratio

6/20/2022

- Day Shift: at least 1 RN out of ratio

6/23/2022:

- Day Shift: at least 1 RN out of ratio

7/20/2022

- Day Shift: at least 2 RNs out of ratio

8/11/2022

- Night Shift: at least 1 RN out of ratio

8/24/2022

- Day Shift: at least 4 RNs out of ratio

DOU

6/14/2022

- Night Shift: at least 1 RN out of ratio

6/19/2022

- Day Shift: at least 3 RNs out of ratio

6/20/2022

- Day Shift: at least 2 RNs out of ratio

6/21/2022

- Night Shift: at least 1 RN out of ratio



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6/27/2022

- Night Shift: at least 1 RN out of ratio

7/20/2022

- Day Shift: at least 1 RN out of ratio

7/24/2022

- Night Shift: at least 3 RNs out of ratio

7/31/2022

- Day Shift: at least 4 RNs out of ratio

8/7/2022

- Day Shift: at least 3 RNs out of ratio

8/8/2022

- Day Shift: at least 3 RNs out of ratio

8/15/2022

- Day Shift: at least 2 RNs out of ratio

8/16/2022

- Day Shift: at least 1 RN out of ratio

8/21/2022

- Night Shift: at least 1 RN out of ratio

8/24/2022 + 8/25/2022

- Day Shift: at least 4 RNs out of ratio

8/25/2022

- Day Shift: at least 1 RN out of ratio

8/28/2022

- Day Shift: at least 5 RNs out of ratio

8/30/2022

- Day Shift: at least 1 RN out of ratio

NICU

6/22/2022

- Day Shift: at least 1 RN out of ratio

6/25/2022

- Day Shift: at least 1 RN out of ratio

8/7/2022

- Day Shift: at least 2 RNs out of ratio

ICU

7/18/2022

- Night Shift: at least 1 RN out of ratio

7/29/2022

- Night Shift: at least 1 RN out of ratio

8/19/2022

- Day Shift: at least 1 RN out of ratio

Main Telemetry

6/9/2022

- Day Shift: at least 1 RN out of ratio

8/3/2022

- Day Shift: at least 1 RN out of ratio

8/4/2022

- Day Shift: at least 1 RN out of ratio

8/24/2022

- Day Shift: at least 2 RNs out of ratio



PACU

6/27/2022

- Day Shift: at least 1 RN out of ratio

Surgical

7/2/2022

- Day Shift: at least 1 RN out of ratio

PICU/Pediatrics

7/29/2022

- Night Shift: at least 1 RN out of ratio

Emergency Department

7/2/2022

- Day Shift: at least 1 RN out of ratio

8/10/2022

- Day Shift: at least 3 RNs out of ratio

Obstetrics

8/11/2022 + 8/20/2022

- Day Shift: at least 2 RNs out of ratio