



STATE OF HAWAII
HAWAII EMPLOYER-UNION HEALTH BENEFITS TRUST FUND

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December 6, 2022

FOR DISTRIBUTION TO EMPLOYEES

TO: Department Human Resource Officers
County Personnel

FROM: Derek M. Mizuno, Administrator 

SUBJECT: EUTF Enrollment Tips for Employees

Kaiser Permanente Hawaii Mental Health Professionals Strike

The EUTF Board of Trustees recognize issues EUTF members and their dependents are experiencing accessing mental and behavioral health services through Kaiser Permanente Hawaii (Kaiser) which have been impacted by the Kaiser mental health professionals strike since August 29, 2022. To address this issue, Kaiser members who are experiencing issues accessing mental and behavioral health services, may submit an appeal to change to an HMSA medical/CVS prescription drug plan (HMSA plan). Before submitting an appeal, please consider the following:

- If you decide to move to an HMSA plan, you and your dependents will all be moved to the selected HMSA plan. You and your dependents will have to find non-Kaiser primary care providers, specialists, pharmacists and other providers.
- No other plan changes are allowed such as adding or removing dependents or other plans.
- If approved, you will **not** have an opportunity to change back to Kaiser plans until the next Open Enrollment period, regardless of whether the strike is settled.
- The EUTF cannot guarantee better access or quality of care under a HMSA plan.
- If your premiums are deducted on a pre-tax basis, a change in premium pre-tax deductions will be contingent upon approval by your pre-tax benefit administrator. If it is **not** approved, you will continue to pay pre-tax Kaiser premiums, even if it is higher than the HMSA premiums, plus the difference (post-tax) between the higher HMSA premiums and the pre-tax Kaiser premiums through the pay period ending June 30, 2023.

Appeal forms must be postmarked or received (if via facsimile) to the EUTF by the earlier of June 30, 2023 or the end of the strike. The change will be effective as soon as administratively possible. Please complete and submit at appeal form, **noting the access issues you have been experiencing and what HMSA plan you are selecting**, at <https://eutf.hawaii.gov/wp-content/uploads/2015/10/Employee-Retiree-Appeal-Form-s.pdf> to 201 Merchant Street, Suite 1700, Honolulu, Hawaii 96813 or via facsimile at (808)586-2161.

EUTF's Mission: We care for the health and well being of our beneficiaries by striving to provide quality benefit plans that are affordable, reliable, and meet their changing needs. We provide informed service that is excellent, courteous, and compassionate.

Address Updates

State Executive Branch, Legislative Branch, and HHSC employees must update addresses through the Hawaii Information Portal (HIP). No action will be taken on address changes submitted directly to the EUTF.

University of Hawaii, Department of Education, Charter Schools, City and County of Honolulu, Board of Water Supply, and County of Maui employees must update addresses through their personnel offices. Please contact your personnel office directly to update your address. No action will be taken on address changes submitted directly to the EUTF.

Counties of Hawaii and Kauai employees may continue to use the EUTF Address Change form, which can be accessed at <https://eutf.hawaii.gov/wp-content/uploads/2020/06/Active-Employee-Address-Change-Form-Hawaii-Kauai-secured.pdf>.

EUTF Pre-Retirement Health Benefits Workshops

Attend a Pre-Retirement Health Benefits Webinar and learn about the EUTF retiree health insurance benefits. It's never too early to start planning for your future. Whether you plan to retire in a few months or a few years, join us for a 60-minute presentation to learn about your EUTF retiree health insurance benefits. We'll cover:

- Dependent eligibility
- Health plan options
- Medicare
- Differences between active employee and retiree plan
- Completing the EC-2 enrollment form
- Premiums and contributions
- Making changes to your plans

Date	Time
12/12/2022	11:00am – 12:00pm, 12:00 – 1:00pm
1/09/2023	
1/30/2023	
2/13/2023	
2/27/2023	

To access the webinar, go to eutf.hawaii.gov on the day of the event and select “Learning Center” in the menu bar. Click the “Webinar” button and select the desired webinar. Registration is not required.