



“The fact that less than half of children and adults with diagnosable mental health problems receive the treatment they need is unacceptable.”

— Joe Biden

Kaiser Permanente is withholding vital care from its mental health patients.

Under Cynthia Telles’ stewardship, Kaiser Permanente has been cited three times by state regulators and fined **\$4 million** for “serious” and “systemic” violations of mental health patients’ rights, including the Mental Health Parity Act.

Telles is the only mental health professional on the Kaiser Board of Directors, yet she has repeatedly refused requests to meet with therapists determined to improve care for their patients. Many Kaiser patients must wait two months for therapy appointments. These delays have harmful consequences for Kaiser patients. Some have even committed suicide.

Meanwhile, “nonprofit” Kaiser has recorded **\$14.4 billion** in profits since 2014, and has **\$41.5 billion** in cash and investments. Kaiser has the money to fix this problem.

It is time for Cynthia Telles to stand up and become a TRUE advocate for mental health by fixing the systemic neglect of Kaiser members seeking psychiatric help.

And it’s time for Kaiser to treat its mental health clinicians — and patients — with full equality, fairness, and dignity.



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