

WHAT HAS BECOME OF MEMORIAL HOSPITAL?

Memorial used to be the hospital of choice for Santa Rosans. But now it ranks **LAST** in patient care.

For the past five years, St. Joseph Health has focused on **profits at the expense of patients:**

UNDERSTAFFING

To boost profits, St. Joseph Health minimizes the number of caregivers attending to patients.

From 2011 to 2014, **St. Joseph Health slashed Memorial's non-RN staff by 15.5%**. Meanwhile, Sutter increased its staffing by 39.3%. In a survey, **98% of Memorial caregivers said short staffing has limited their ability to provide quality care.**

The California Department of Public Health has recorded **five times as many substantiated complaints** about care for Memorial than for Kaiser and Sutter. Memorial's understaffing has contributed to **patient falls, bedsores, risk of infection, and increased possibility of errors in patient care.**

TURNOVER

Low pay and drastic cuts to health and retirement benefits have caused experienced caregivers to leave for jobs at Kaiser, even Sutter. **Healthcare workers at Santa Rosa Memorial and Petaluma Valley make less than workers at the county's other major healthcare systems.**

On average, St. Joseph's Sonoma County caregivers make **25% less** than Kaiser caregivers. And while it takes a Kaiser worker just seven years to get to the highest wage level, it takes 21 years for a St. Joseph worker, meaning they make hundreds of thousands less over the course of their careers.

Patient care suffers when experienced caregivers walk out the door.

SOARING PROFITS

St. Joseph Health is demanding severe benefit cuts and steep healthcare premium hikes from its caregivers — despite unprecedented profits.

Memorial's **profits have skyrocketed** in recent years — up 1,600% since 2009.

Since 2009, Memorial and Petaluma Valley Hospital together have brought in more than **\$242 million** in profit for St. Joseph.

But while profits have soared, wages have stagnated, turnover has increased, and standards of care have suffered.

St. Joseph's bottom line may be healthy, but Memorial patients are paying the price.

Today Memorial ranks **FIRST** in profits, but **LAST** in patient care.

SONOMA COUNTY DESERVES BETTER

Call St. Joseph Sonoma CEO Todd Salnas at (707) 547-5495 to voice your support for caregivers in their efforts to improve working conditions and patient care at Memorial Hospital.



More than 110,000 Sonoma County residents have viewed the video on Facebook.

For more information, watch the 3-minute video and read the report at

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