

WHAT HAS BECOME OF MEMORIAL HOSPITAL?

Memorial used to be the hospital of choice for Santa Rosans. But now it ranks **LAST** in patient care.

For the past five years, St. Joseph Health has focused on **profits at the expense of patients:**

UNDERSTAFFING

To boost profits, St. Joseph Health minimizes the number of caregivers attending to patients.

From 2011 to 2014, **St. Joseph Health slashed Memorial's non-RN staff by 15.5%**. Meanwhile, Sutter increased its staffing by 39.3%. In a survey, **98% of Memorial caregivers said short staffing has limited their ability to provide quality care.**

The California Department of Public Health has recorded **five times as many substantiated complaints** about care for Memorial than for Kaiser and Sutter. Memorial's understaffing has contributed to **patient falls, bedsores, risk of infection, and increased possibility of errors in patient care.**

TURNOVER

Low pay and drastic cuts to health and retirement benefits have caused experienced caregivers to leave for jobs at Kaiser, even Sutter. **Healthcare workers at Santa Rosa Memorial and Petaluma Valley make less than workers at the county's other major healthcare systems.**

On average, St. Joseph's Sonoma County caregivers make **25% less** than Kaiser caregivers. And while it takes a Kaiser worker just seven years to get to the highest wage level, it takes 21 years for a St. Joseph worker, meaning they make hundreds of thousands less over the course of their careers.

Patient care suffers when experienced caregivers walk out the door.

SOARING PROFITS

St. Joseph Health is demanding severe benefit cuts and steep healthcare premium hikes from its caregivers — despite unprecedented profits.

Memorial's **profits have skyrocketed** in recent years — up 1,600% since 2009.

Since 2009, Memorial and Petaluma Valley Hospital together have brought in more than **\$242 million** in profit for St. Joseph.

But while profits have soared, wages have stagnated, turnover has increased, and standards of care have suffered.

St. Joseph's bottom line may be healthy, but Memorial patients are paying the price.

Today Memorial ranks **FIRST** in profits, but **LAST** in patient care.

SONOMA COUNTY DESERVES BETTER

For more information watch the video and read the report at **NUHW.org/STJreport**

Because St. Joseph Health has refused to address these problems and has refused to listen to the concerns of its frontline caregivers, Memorial and Petaluma Valley healthcare workers will conduct a strike authorization vote May 1-3.

St. Joseph Health has left us no choice.

We hope to have your support.



WHAT HAS BECOME OF PETALUMA VALLEY HOSPITAL?

PVH and Santa Rosa Memorial used to be our most trusted hospitals. But now they rank **LAST** in patient care.

For the past five years, St. Joseph Health has focused on **profits at the expense of patients:**

UNDERSTAFFING

To boost profits, St. Joseph Health minimizes the number of caregivers attending to patients at its Sonoma County hospitals.

98% of Petaluma Valley and Santa Rosa Memorial caregivers surveyed said short staffing has limited their ability to provide safe, quality care to their patients.

The California Department of Public Health has recorded **five times as many substantiated complaints** about care for Petaluma Valley and Memorial than for Kaiser and Sutter. St. Joseph's understaffing has contributed to **patient falls, bedsores, risk of infection, and increased possibility of errors in patient care.**

TURNOVER

Low pay and drastic cuts to health and retirement benefits have caused experienced caregivers to leave for jobs at Kaiser, even Sutter. **Healthcare workers at Petaluma Valley and Santa Rosa Memorial make less than workers at the county's other major healthcare systems.**

On average, St. Joseph's Sonoma County caregivers make **25% less** than Kaiser caregivers. And while it takes a Kaiser worker just seven years to get to the highest wage level, it takes 21 years for a St. Joseph worker, meaning they make hundreds of thousands less over the course of their careers.

Patient care suffers when experienced caregivers walk out the door.

SOARING PROFITS

St. Joseph Health has drastically cut healthcare and retirement benefits for Petaluma Valley caregivers and saddled them with steep healthcare premium hikes — despite unprecedented profits.

Since 2009, Memorial and Petaluma Valley Hospital together have brought in more than **\$242 million** in profit for St. Joseph Health. Memorial's **profits have skyrocketed** in recent years — up 1,600% since 2009.

But while St. Joseph's profits have soared, wages have stagnated, turnover has increased, and standards of care have suffered. **St. Joseph's bottom line may be healthy, but Petaluma Valley and Memorial patients are paying the price.**

Today St. Joseph Health ranks **FIRST** in profits, but **LAST** in patient care.

SONOMA COUNTY DESERVES BETTER

For more information watch the video and read the report at **NUHW.org/STJreport**

Because St. Joseph Health has refused to address these problems and has refused to listen to the concerns of its frontline caregivers, Petaluma Valley and Santa Rosa Memorial healthcare workers will conduct a strike authorization vote May 2-3.

St. Joseph Health has left us no choice.

We hope to have your support.

